

Dear Family Member:

We are reaching out to inform you about an important update regarding our facility-wide assessment process here at Tieszen Memorial Home. As part of our commitment to ensuring excellent care and service, we continue to solicit input from family members and residents.

A facility assessment is a standard review of how our facility meets the needs of our residents. We evaluate our own processes and resources and review input from residents and families. Your feedback is invaluable to us as we strive to continuously improve the quality of care and living experience for all our residents. Your input will help us assess our strengths and opportunities for improvement.

To facilitate this process, we conduct surveys approximately three times a year through our Quality Assurance Process. We kindly request that you take a few moments to share your thoughts and suggestions when our staff contacts you. Your responses will be kept confidential and used solely to inform our facility assessment process.

Your loved one's wellbeing is of utmost importance to us, and we are committed to fostering an environment that promotes their comfort, safety, and happiness. We can best achieve this with your participation.

Should you have any questions or require further information, please do not hesitate to reach out to our team at 605-648-3611 or email us at [info@tieszenhome.com](mailto:info@tieszenhome.com)

Thank you for your continued trust and support as we work together to provide the best possible care for your loved one.

Warm regards,

Laura Wilson  
Administrator